

MADISON COUNTY ROAD DEPARTMENT

NOVEMBER 2018

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 11/01/18 through 11/28/18

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
27291	A	11/01/18 06:47:00	11/01/18 13:44:00	11/02/18	Limb Cutting Closed	Brown, Shirley May, Peryander	Pine Grove Rd Pine Grove Rd	District 5	Medium Priority
		Dur (hrs/days)	0	0	Dead tree across from this address, leaning and about to fall				
27292	A	11/01/18 09:26:00	11/06/18 06:56:00	11/02/18	Limb Pickup Closed	Brown, Shirley Scott, Matthew	Cedar Hill Rd Cedar Hill Rd	District 3	Medium Priority
		Dur (hrs/days)	120	5	Limbs pick up				
27293	A	11/01/18 09:59:00	11/05/18 07:00:00	11/02/18	Limb Pickup Closed	Brown, Shirley Sullivan, Dwayne	Woods Rd Woods Rd	District 1	Medium Priority
		Dur (hrs/days)	96	4	Limbs pick up				
27295	A	11/01/18 15:44:00	11/06/18 09:44:00	11/02/18	Trash Related Closed	Brown, Shirley Wilby, Laura	Weldon Dr Weldon Dr Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	120	5	Needs two mattresses picked up				
27301	A	11/02/18 15:37:00	11/13/18 14:58:00	11/03/18	Trash Related Closed	Brown, Shirley Barnidge, Keri	Traceview Rd Traceview Rd Madison 39110	District 1	Medium Priority
		Dur (hrs/days)	264	11	Needs some fence boards and some limbs picked up				
27302	A	11/05/18 06:57:00	11/06/18 06:55:00	11/06/18	Limb Pickup Closed	Brown, Shirley Allen, Teyah	South Deerfield Dr South Deerfield Dr	District 1	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
27304	A	11/05/18 14:48:00	11/07/18 07:09:00	11/06/18	Limb Pickup Closed	Brown, Shirley Roberts, William	Oak Trail Oak Trail	District 1	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
27305	A	11/05/18 14:51:00	11/07/18 07:08:00	11/06/18	Limb Pickup Closed	Brown, Shirley Kuan, Tony	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
27307	A	11/06/18 11:46:00	11/08/18 15:33:00	11/07/18	Trash Related Closed	Brown, Shirley Jones, Chip	Oak Trail Oak Trail	District 1	Medium Priority
		Dur (hrs/days)	48	2	Need old boards picked up				
27308	A	11/06/18 12:55:00	11/13/18 07:13:00	11/07/18	Limb Pickup Closed	Brown, Shirley Strickland, Lauren	Persimmon Pl Persimmon Place Madison 39110	District 4	Medium Priority
		Dur (hrs/days)	168	7	Needs limbs picked up				

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27309	A	11/06/18 12:56:00	11/08/18 15:22:00	11/07/18 2	Limb Pickup Closed Needs limbs picked up at both addresses	Brown, Shirley Griffn, Amber	Shadow Hill Dr Shadow Hill Dr Madison 39110	District 1	Medium Priority
27310	A	11/06/18 13:38:00	11/08/18 15:26:00	11/07/18 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Hart, Chester	Smith Carr Rd Smith Carr Rd	District 4	Medium Priority
27311	A	11/06/18 15:17:00	11/08/18 15:22:00	11/07/18 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Robb, Thomas	Willowood Cove Willowood Cv	District 1	Medium Priority
27313	A	11/07/18 14:13:00	11/13/18 07:13:00	11/08/18 6	Limb Pickup Closed Needs limb pickup	Brown, Shirley Collins, Maggie	Plantation Dr Plantation Dr Madison 39046	District 3	Medium Priority
27315	A	11/07/18 15:25:00	11/08/18 15:22:00	11/08/18 1	Limb Pickup Closed Has limbs to be picked up. Also there is a pile across from her house and there are some on Tanglewood Dr. Check the whole subdivision	Brown, Shirley Bennett, Patrice	Twin Cedars Dr Twin Cedars Dr Madison 39110	District 1	Medium Priority
27316	A	11/07/18 16:04:00	11/13/18 14:57:00	11/08/18 6	Trash Related Closed Dumpsite just past 264 on left side needs to be cleaned up	Brown, Shirley McKenzie, Sandra	Millville Rd Millville Rd Canton 39046	District 5	Medium Priority
27317	A	11/08/18 07:08:00	11/15/18 07:18:00	11/09/18 7	Limb Pickup Closed Limbs pick up at this address in Magnolia Heights	Brown, Shirley McField, Mary	St Charles St St Charles St	District 4	Medium Priority
27319	A	11/08/18 13:16:00	11/08/18 15:23:00	11/09/18 0	Limb Pickup Closed Need limb pickup at this address and others throughout the subdivison	Brown, Shirley Unknown	Steels Pointe 801 Steels Pointe	District 3	Medium Priority
27320	A	11/08/18 14:02:00	11/15/18 07:17:00	11/09/18 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Brunson, Trey	Middlefield Dr Middlefield Dr	District 1	Medium Priority
27324	A	11/08/18 16:21:00	11/14/18 06:59:00	11/09/18 6	Signage Installation Closed Current sign at the corner of Planters Row and Farmers Row to be pulled and installed on the 1st light pole past the current location. Bottom of sign	Brown, Shirley Engineering Dept	Red Oak Plantation XXXX	District 1	Medium Priority

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27325	A	11/09/18 12:50:00	11/16/18 07:08:00	11/10/18	Trash Related Closed	Brown, Shirley Bacon	Virilia Rd Virilia Rd	District 5	Medium Priority
		Dur (hrs/days)	168	7	Need trash picked up at Virilia and Stokes Rd				
27326	A	11/13/18 06:57:00	11/15/18 07:17:00	11/14/18	Limb Pickup Closed	Brown, Shirley Allen, Tia	South Deerfield Dr South Deerfield Dr	District 1	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
27327	A	11/13/18 08:25:00	11/14/18 15:49:00	11/14/18	Limb Pickup Closed	Brown, Shirley Horsman, Joe	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
27328	A	11/13/18 08:58:00	11/16/18 07:08:00	11/14/18	Trash Related Closed	Brown, Shirley Baker, Angie	Giles Dr Giles Dr	District 3	Medium Priority
		Dur (hrs/days)	72	3	Need two old sofas picked up at this address				
27329	A	11/13/18 09:05:00	11/15/18 07:17:00	11/14/18	Limb Pickup Closed	Brown, Shirley Alvin	Johnson Dr Johnson Dr		Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up at this address				
27330	A	11/13/18 10:38:00	11/14/18 15:48:00	11/14/18	Limb Pickup Closed	Brown, Shirley Parish, Randy	Bell Pointe Bell Pointe	District 4	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up at this address				
27332	A	11/13/18 13:21:00	11/16/18 07:08:00	11/14/18	Trash Related Closed	Brown, Shirley Mosby, Bill	Bozeman Rd Bozeman Rd Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	72	3	large limb pickup				
27334	A	11/14/18 07:00:00	11/14/18 15:48:00	11/15/18	Limb Pickup Closed	Brown, Shirley Road Dept	Waywood Cove 3137 South Liberty		Medium Priority
		Dur (hrs/days)	0	0	Need Limbs picked up and other debris at the corner of Cotton Wood dr and Waywood Cove. (Timbers of Ashbrooke)				
27337	A	11/15/18 09:57:00	11/16/18 15:18:00	11/16/18	Limb Pickup Closed	Brown, Shirley Road, Dept	Linden Cv 104 Linden Cv	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up at theses addresses 104,106,108 Linden Cv				
27340	A	11/16/18 08:45:00	11/27/18 10:13:00	11/17/18	Limb Pickup Closed	Brown, Shirley Thomas, Cynthia	Steels Pointe Steels Pointe	District 3	Medium Priority
		Dur (hrs/days)	264	11	Limbs pick up				

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27341	11/19/18 07:18:00 Dur (hrs/days) 216	11/28/18 07:24:00	11/20/18 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Joyce	Tanglewood Dr Tanglewood Dr	District 1	Medium Priority
27342	11/19/18 07:56:00 Dur (hrs/days) 216	11/28/18 07:24:00	11/20/18 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Ellis, Marle	Dover Ln Dover Ln	District 3	Medium Priority
27343	11/19/18 08:08:00 Dur (hrs/days) 216	11/28/18 07:24:00	11/20/18 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Patrick, Will	Coker Rd Coker Rd	District 3	Medium Priority
27344	11/19/18 08:32:00 Dur (hrs/days) 216	11/28/18 07:25:00	11/20/18 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Joey	Sycamore Ridge Sycamore Ridge		Medium Priority
27345	11/19/18 08:41:00 Dur (hrs/days) 168	11/26/18 07:11:00	11/20/18 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Ray, Martha	Eastland Cv Eastland Cv	District 1	Medium Priority
27347	11/19/18 12:59:00 Dur (hrs/days) 216	11/28/18 07:25:00	11/20/18 9	Limb Pickup Closed Has small pickup of limbs. Says it doesn't need the bucket truck; can be picked up by hand	Brown, Shirley Abraham, Charles	Planters Row Planters Row Madison 39110	District 3	Medium Priority
27348	11/19/18 13:01:00 Dur (hrs/days) 216	11/28/18 07:30:00	11/20/18 9	Limb Pickup Closed Needs limb pickup	Brown, Shirley Wild, Judy	Bear Creek Cir Bear Creek Ct	District 1	Medium Priority
27350	11/19/18 13:42:00 Dur (hrs/days) 48	11/21/18 15:16:00	11/20/18 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Crawford, Tanny	Dover Ln Dover Ln	District 3	Medium Priority
27351	11/19/18 13:44:00 Dur (hrs/days) 216	11/28/18 07:22:00	11/20/18 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Watson, Doris	Charleston Cir Charleston Cir	District 4	Medium Priority
27352	11/19/18 13:45:00 Dur (hrs/days) 48	11/21/18 15:16:00	11/20/18 2	Limb Pickup Closed Limbs pick up at this address on the corner of Deerfield Dr	Brown, Shirley Watkins, Betty	Village Cir Village Cir	District 1	Medium Priority

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Grade	Date/Time	Date/Time	Date					
27354	11/19/18	11/28/18	11/20/18	Limb Pickup	Brown, Shirley	Laurel Ridge	District 4	Medium Priority
A	15:52:00	07:32:00		Closed	Smith, Stacey	Laurel Ridge		
	Dur (hrs/days)	216	9	Limbs pick up				
27355	11/19/18	11/28/18	11/20/18	Limb Pickup	Brown, Shirley	Kearney Rd	District 5	Medium Priority
A	15:59:00	07:22:00		Closed	Cross, Ray	108 Kearney Rd		
	Dur (hrs/days)	216	9	Need limb pickup				
27356	11/20/18	11/28/18	11/21/18	Limb Pickup	Brown, Shirley	Sycamore Ridge		Medium Priority
A	09:04:00	07:36:00		Closed	Ken	Sycamore Ridge		
	Dur (hrs/days)	192	8	Limbs pick up				
27358	11/21/18	11/28/18	11/22/18	Limb Pickup	Brown, Shirley	Planters Row	District 3	Medium Priority
A	07:30:00	07:53:00		Closed	Abraham, Charles	Planters Row		
	Dur (hrs/days)	168	7	Limbs pick up				
27362	11/26/18	11/28/18	11/27/18	Limb Pickup	Brown, Shirley	Cotton Cv	District 3	Medium Priority
A	07:03:00	07:50:00		Closed	Whitney, Darby	Cotton Cv		
	Dur (hrs/days)	48	2	Limbs pick up				
27364	11/26/18	11/28/18	11/27/18	Limb Pickup	Brown, Shirley	Creekside Dr	District 1	Medium Priority
A	07:40:00	07:45:00		Closed	Chandler, Lish	Creekside Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
27365	11/26/18	11/28/18	11/27/18	Limb Pickup	Brown, Shirley	Woods Rd	District 1	Medium Priority
A	08:00:00	07:51:00		Closed	Sullivan, Harry	Woods Rd		
	Dur (hrs/days)	48	2	Limbs pick up on the corner of Woods Rd and Woods Lake				
27366	11/26/18	11/28/18	11/27/18	Limb Pickup	Brown, Shirley	Willowood Cove	District 3	Medium Priority
A	08:37:00	07:50:00		Closed	Lloyd, Lorenzo	Willowood Cv		
	Dur (hrs/days)	48	2	Limbs pick up				
27367	11/26/18	11/28/18	11/27/18	Limb Pickup	Brown, Shirley	Hackberry Ln	District 1	Medium Priority
A	08:39:00	07:20:00		Closed	May, Bob	Hackberry Ln		
	Dur (hrs/days)	48	2	Limbs pick up				
27368	11/26/18	11/28/18	11/27/18	Limb Pickup	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
A	09:33:00	07:20:00		Closed	Paul	307 Caroline Blvd		
	Dur (hrs/days)	48	2	Limb Pickup				

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Grade	Date/Time	Date/Time	Date					
27372	11/26/18	11/28/18	11/27/18	Limb Pickup	Brown, Shirley	Bozeman Rd	District 3	Medium Priority
A	15:10:00	07:20:00		Closed	Mosby, Bill	Bozeman Rd Madison 39110		
	Dur (hrs/days)	48	2	Has limb pickup				
27373	11/26/18	11/28/18	11/27/18	Limb Pickup	Brown, Shirley	Dover Ln	District 3	Medium Priority
A	15:08:00	07:19:00		Closed	Crawford, Tammy	Dover Ln		
	Dur (hrs/days)	48	2	Limbs pick up				

52 Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target						
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Total Requests: 52